



Dear Parents/Carers,

### **School Uniform Appointment Booking**

Following Government guidelines, we are happy to announce we have opened our stores on an **appointment based service only**. We are now inviting **Existing Pupils** to book your appointment from Friday **19<sup>th</sup> June 2020**.

#### **In Store Appointments**

All booking options will only be available on our website, 3 weeks in advance of the date of appointment. Please visit **www.sud.co.uk** to book your appointment. Parents and students will be able to come in-store to try and buy the uniform, bags, shoes and stationery, a one stop shop.

#### **Our Easy-Care Products**

All our blazers, ties, shirts & blouses, polo's & sweatshirts are machine washable and built for regular wash and wear.

#### **Uniform Packs & Early Bird Offers**

Our unique Uniform Packs will still be available **in-store** and online. These packs are designed to give you flexibility and come with a guaranteed saving.

All packs come with a discount compared to normal retail price, if you purchase between the dates below you can receive an additional discount:

1st June – 14th July (**10% Extra – Giving 20% off on Premium Packs**)

15th July – 31st July (**5% Extra - Giving 15% off on Premium Packs**)

#### **Ordering Online**

You can continue to place your orders online in the usual way, and can opt to have your uniform delivered to your home or work address. Please note:- We are currently running with limited staff, so delivery periods are extended.

#### **New Click & Collect Service- Available 1<sup>st</sup> July**

Due to Covid-19 we are unable to provide normal Click & Collect services, please read the following information on the new procedures:

- 1) Place your Click & Collect order online as normal.
- 2) You will receive an email confirmation - this means we have received your order.
- 3) Once your order is ready to be sent to the store (minimum of 5 working days), you will be sent another email - "Your Order has been Dispatched"
- 4) Your order will then be transported to your chosen store
- 5) Once you receive a "Your order has been dispatched" email, you must arrange an appointment to come and collect your parcel - visit [www.schooluniformdirect.co.uk/booking](http://www.schooluniformdirect.co.uk/booking) to arrange an appointment.

Further information regarding procedures will be on your email.

We will be updating our website regularly- However, if you have any further queries, please don't hesitate to contact us via email [help@sud.co.uk](mailto:help@sud.co.uk).

Finally, we would like to thank you for your continued support to your local store and staff team during these unprecedented times, with your help we hope to serve the community for many more years!

Kind Regards,

**School Uniform Direct Team**